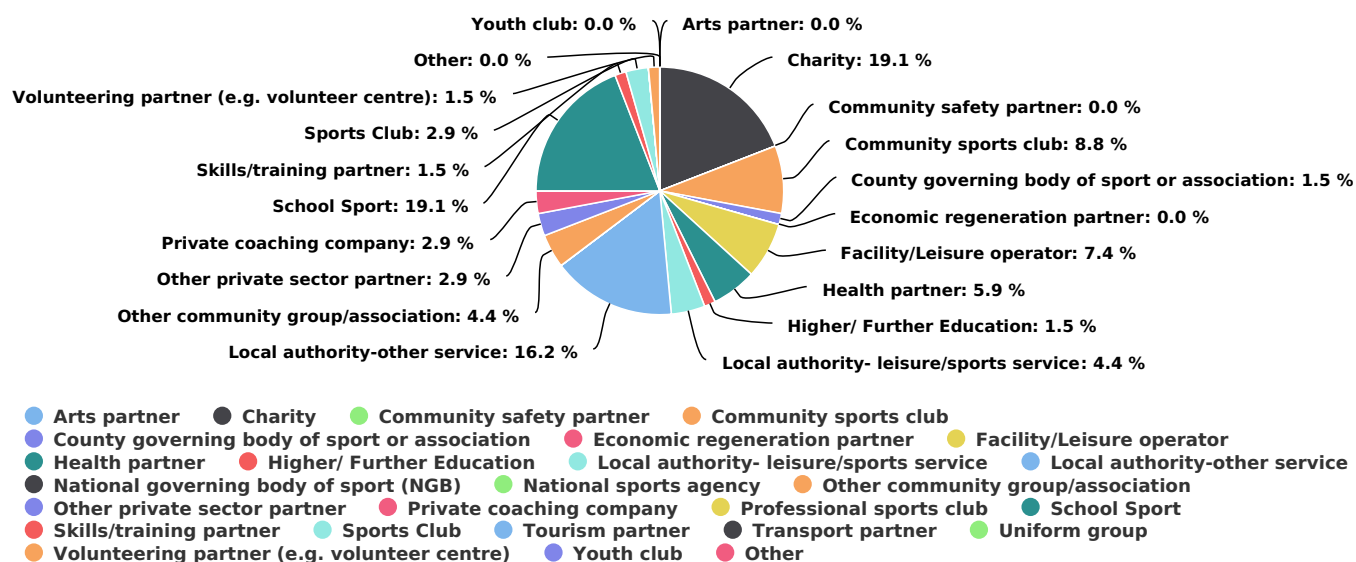


# Active Cumbria Partner Survey 2025

**NB: Q1-4 containing personal data  
have been removed from this report.**



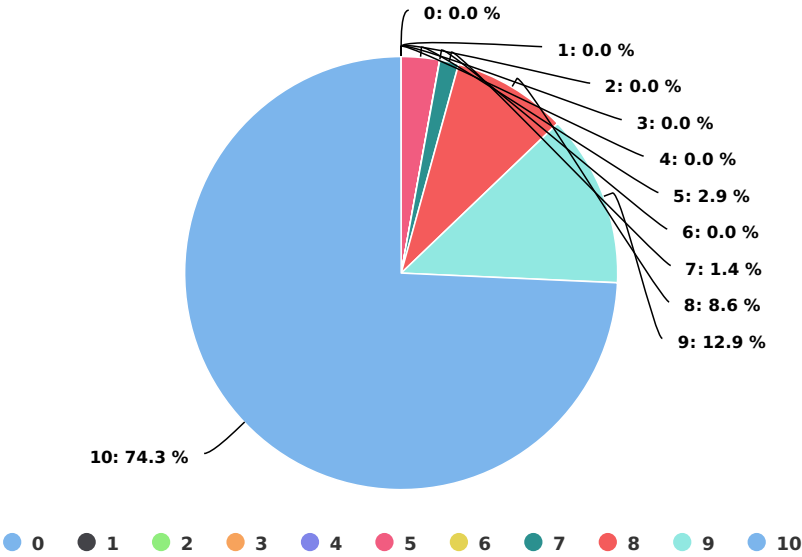
## 5. Please tick one box that best describes you or the organisation you represent



Answer	#	%
Arts partner	0	0%
Charity	13	19.1%
Community safety partner	0	0%
Community sports club	6	8.8%
County governing body of sport or association	1	1.5%
Economic regeneration partner	0	0%
Facility/Leisure operator	5	7.4%
Health partner	4	5.9%
Higher/ Further Education	1	1.5%
Local authority- leisure/sports service	3	4.4%
Local authority-other service	11	16.2%
National governing body of sport (NGB)	0	0%
National sports agency	0	0%
Other community group/association	3	4.4%
Other private sector partner	2	2.9%
Private coaching company	2	2.9%
Professional sports club	0	0%
School Sport	13	19.1%
Skills/training partner	1	1.5%
Sports Club	2	2.9%
Tourism partner	0	0%
Total	68	100%
Skipped	9	11.69%

<b>Answer</b>	<b>#</b>	<b>%</b>
Transport partner	0	<b>0%</b>
Uniform group	0	<b>0%</b>
Volunteering partner (e.g. volunteer centre)	1	<b>1.5%</b>
Youth club	0	<b>0%</b>
Other	0	<b>0%</b>
<b>Total</b>	<b>68</b>	<b>100%</b>
Skipped	9	<b>11.69%</b>

### 6. How likely is it that you would recommend Active Cumbria to a colleague? (with 0 being not at all likely and 10 extremely likely)



Answer	#	%
0	0	0%
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	2	2.9%
6	0	0%
7	1	1.4%
8	6	8.6%
9	9	12.9%
10	52	74.3%
Total	70	100%
Skipped	2	2.78%

## 7. Please provide the main reason why you have given the score above.

Answer		
Our Social Prescribing service has worked with Active Cumbria for a number of years now, and the staff are always welcoming and friendly. They are open to getting involved in a variety of different projects and are open to support in any way they can.	1	1.5%
Active Cumbria have been instrumental in improving our sports provision in school and to the wider community. Active Cumbria have supported school in encouraging the local community to become more active.	1	1.5%
Excellent support and service by the full team	1	1.5%
Friendly, efficient people with an openness to respond to the needs of the sector.	1	1.5%
Active cumbria invited us to launch event at lillyhall about 2 years ago and we started various activity groups for our members and now have tia chi /chair exercise /dancing classes in Gosforth open to members of west lakes u3a and any member of the public who wishes to come along.	1	1.5%
Staff are great and very personable through OSF and school games.	1	1.5%
I don't feel we engage enough with each other, considering we are one of the biggest providers of activity?	1	1.5%
Active Cumbria are trying extremely hard to make a difference in a rural area which has significant challenges both in terms of remoteness, but also in deprivation.	1	1.5%
Excellent support. Good understanding of the Town of Barrow and its needs.	1	1.5%
Extremely worthy cause addressing key issues to improve the lives of our population through addressing inactivity, loneliness and offering warm venues. Acting as a catalyst to drive improvement and positive outcomes.	1	1.5%
with being an ex staff member I have good knowledge of the work Active Cumbria does. Health and wellbeing is the golden thread throughout the council priorities they play a significant part.	1	1.5%
They provide excellent support and funding to develop volunteers and local amateur sports clubs.	1	1.5%
Everyone at ACTIVE Cumbria is well informed, knows just how to help and point you in the right direction. They have personal drive that want to make all the projects succeed. They are easy to talk to and have a great sense of humour which helps bring people and projects together. I would have struggled with some aspects of my role without their help. They are always at the end of the phone or an email and quick to respond. They don't care if your group is tiny or massive they value everyone.	1	1.5%
Active Cumbria and Cumberland FA have worked successfully on a number of projects together. I have also have a lot of support with funding over the years. I do think that there are more opportunities to work together and support each other and the clubs in the County.	1	1.5%
I believe Active Cumbria is a valued organisation that is genuinely trying to deliver its key objectives to the people of Cumbria. I would be happy to score this higher, but I believe we could do more with a directly linked shared purpose rather than historically trying to achieve the same goal separately without linking at a strategic level to enable a more co-ordinated approach.	1	1.5%
All staff that I have spoke/worked with are knowledgeable and personable	1	1.5%
The work they do is really important and valued	1	1.5%
Have worked with Active Cumbria and the Live Longer Better Fund to put on a couple of classes. Have felt well supported and acknowledged.	1	1.5%
Active Cumbria is a highly collaborative partner, consistently working across sectors to achieve shared goals in sport and physical activity. The Senior team at Active Cumbria is always supportive, offering guidance and expertise to help shape the future direction of services They bring an insightful perspective to strategic planning which is based upon a deep understanding of local needs and national priorities. Their collaborative approach results in strong and effective partnerships, demonstrating a supportive attitude, making them a trusted and valued partner in the physical activity landscape.	1	1.5%
Friendly and approachable team, who have some fantastic programmes and initiatives across the region.	1	1.5%
Support to access funding for project delivery. Good information provision. Access to and information regarding training opportunities.	1	1.5%
Great service and help in working together Safe Falling Project	1	1.5%
Active Cumbria is n organisation that supports community development	1	1.5%
Would be good to discuss in person	1	1.5%
<b>Total</b>	<b>65</b>	<b>100%</b>

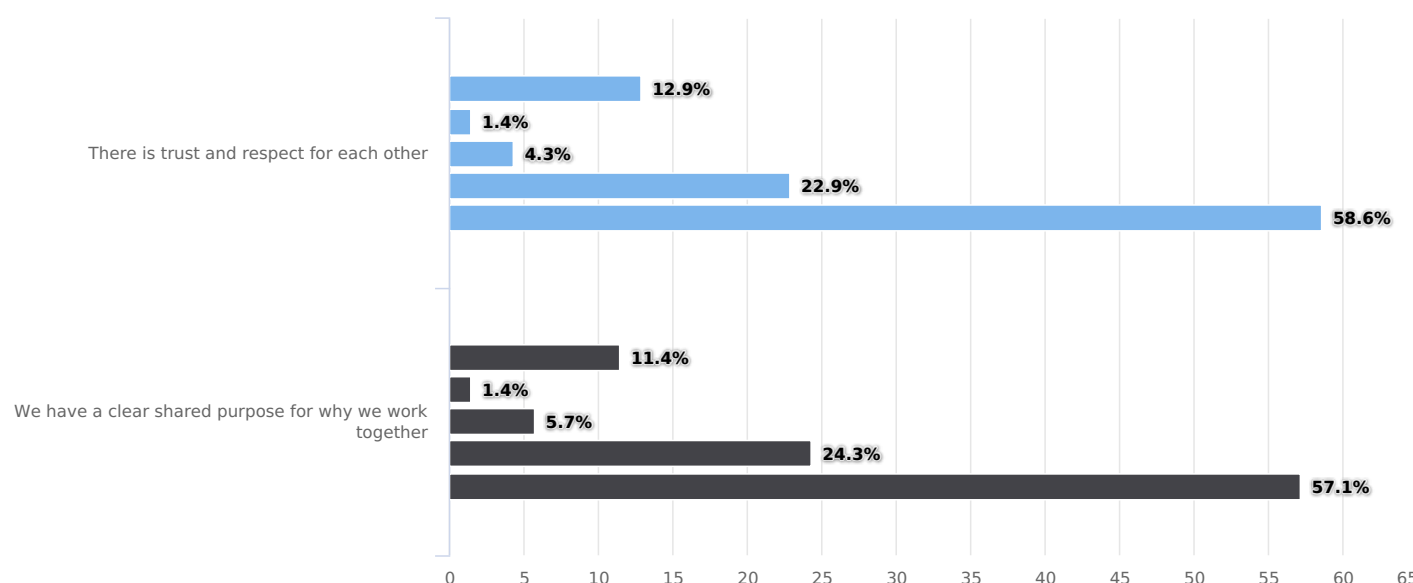
## Answer

I have just completed an application for funding and the process was really positive and easy. I felt support by Active Cumbria staff, they were helpful, knowledgeable, approachable and friendly.	1	1.5%
Very positive engagement and support, with advice and guidance we valued	1	1.5%
I struggle to understand what activities are available directly through active cumbria for the general public. I also struggle to understand where all the finance active cumbria holds goes and on what services rather than own infrastructure costs. This is not a criticism but an observation	1	1.5%
Effective provider of support and inspiration	1	1.5%
A great organisation to sign post people who are looking for help on where and how they can get help to keep fit and active.	1	1.5%
We have had the privilege of working with Active Cumbria, who generously provided the funding for our Sporting Memories sessions. Throughout the process, they have been incredibly supportive, always available for advice and guidance. Ollie, in particular, has visited our sessions multiple times to offer direct support, demonstrating their commitment to our success. Active Cumbria's presence in the community is not only visible but also impactful. They work tirelessly to tackle inequality and provide invaluable resources, making a real difference in the lives of many. Their website is also a great resource, offering easy access to relevant information. Given their continuous support, dedication to community development, and the high-quality resources they provide, we would highly recommend Active Cumbria to any colleague or organisation looking to make a meaningful impact.	1	1.5%
The team are always very helpful and informative. They have a wealth of knowledge and contacts to steer people in the right direction.	1	1.5%
They have been very helpful and guided us with area that are new to us.	1	1.5%
The team are knowledgeable, collaborative and hard working.	1	1.5%
Professional organisation with a range if skills set. Approachable staff.	1	1.5%
Always supportive, progressive wanting to develop opportunities for young people.	1	1.5%
I have found everyone at Active Cumbria extremely supportive	1	1.5%
The partnership are proactive in helping with ongoing training.	1	1.5%
A very professional attitude through and through from all the staff I have met. Innovative and forward thinking.	1	1.5%
fantastic support in relation to funding grant application, but also lots of additional good advice and help with contacts and safeguarding. Very reliable staff	1	1.5%
I have worked very closely with Kirsty & Aileen who have went above and beyond to secure funding through the OSF grant for our swimming pool. Kirsty always keeps me updated with PE/sport events and training in the area	1	1.5%
Excellent strategic direction backed up with really localised, direct impact.	1	1.5%
We have a great relationship with Active Cumbria through our partnerships supporting the local organisations but also through projects that are taking place on the ground.	1	1.5%
good with support and involvement helping the local community. good communication throughout.	1	1.5%
They provide great ways too keep active in the local area which are inclusive to all	1	1.5%
proactive team who are forward thinking	1	1.5%
Good communication and very approachable. Moving things forward.	1	1.5%
We really appreciate the support we get to promote sport, health and active lifestyles amongst our children and in our community.	1	1.5%
We have been dealing with Clare Paling and she has been a great support to both the club and myself in all sorts of ways.	1	1.5%
Active Cumbria are a positive organisation that support so many organisations in Cumbria, down to the one person self employed who needs support and carry their ideas forward. They believe in what they are doing and have a good reputation	1	1.5%
always helpful in every aspect. always run great events for the children.	1	1.5%
Professional Experienced Supportive Knowledgeable	1	1.5%
Great training opportunities and always great to work with an organisation that supports physical activity to improve mental well-being.	1	1.5%
Very useful resource for information, networking and funding. Very approachable and helpful.	1	1.5%
Very friendly staff- very knowledgeable.	1	1.5%
<b>Total</b>	<b>65</b>	<b>100%</b>

### Answer

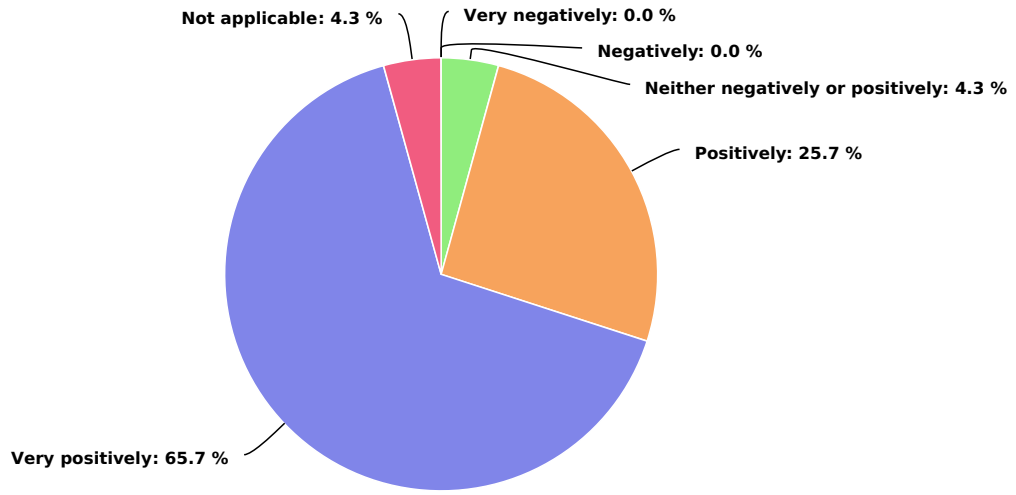
good communication and working relationships with various team members. facilitated engagement with other relevant Organisations, which greatly helped us when starting delivery in a new area. Flexibility to funding requirements, i.e.. monitoring proportionality in relation to the nature of project delivery. Overall demonstrate a clear purpose of supporting the local community and those Organisations operating within it.	1	1.5%
The offers have been really beneficial, especially for my role where i encourage individuals to access nature. By going on the cycle guide training it has allowed a new way of getting people out into nature and provides a way of showing people more of the local area. The training itself was also really informative and professional	1	1.5%
We have been very pleased with the support we have received from Active Cumbria.	1	1.5%
The are a key partner within Cumberland who will provide key information to all sectors of sports	1	1.5%
They are involved with providing a lot of inclusive sports opportunities for students with SEND.	1	1.5%
Good communication, helpful advice and an award that will help develop and update the rugby vclub shower areas.	1	1.5%
Great support in helping to promote sport and active lifestyles in school and out. Have provided funding opportunities, can give guidance, signpost to other organisation and resources.	1	1.5%
We as a school have benefitted hugely from active Cumbria. Our children have had the option to join afterschool clubs that would not normally have ran as well as the benefit of using equipment in the school day.	1	1.5%
So helpful, knowledgeable and happy to help.	1	1.5%
Positive relationship with staff at Active Cumbria. The relationship that has been built is valued, with trust being at the heart of that relationship. Colleagues at Active Cumbria work with integrity, honesty and commitment to the mission.	1	1.5%
we came to initial launch and have now 4 new groups doing exercise - tia chi chair exercise folk dancing	1	1.5%
<b>Total</b>	<b>65</b>	<b>100%</b>

## 8. To what extent do the following describe your work with Active Cumbria?



Answer	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Total
There is trust and respect for each other	12.9	1.4	4.3	22.9	58.6	70
We have a clear shared purpose for why we work together	11.4	1.4	5.7	24.3	57.1	70

## 9. To what extent has working with Active Cumbria had a positive impact on your organisation?



● Very negatively  
 ● Negatively  
 ● Neither negatively or positively  
 ● Positively  
 ● Very positively  
 ● Not applicable

Answer	#	%
Very negatively	0	0%
Negatively	0	0%
Neither negatively or positively	3	4.3%
Positively	18	25.7%
Very positively	46	65.7%
Not applicable	3	4.3%
Total	70	100%
Skipped	2	2.78%

## 10. Describe what has gone well in working together over the last 12 months?

Answer		
The Active Cumbria Senior Leadership team have been integral to the co production of numerous aspects of the Cumberland Council Leisure Review, helping to shape the Active Wellbeing Strategy, the Leisure Facilities strategy and more recently the Leisure Operating Contract	1	1.7%
more information on local funding networking opportunities with different agencies	1	1.7%
We have managed to develop our club and more youth has become involved	1	1.7%
Shared the same vision. Starting to see change. Building Relationships.	1	1.7%
Cycle check and fix project	1	1.7%
The Active Start programme now has a national profile.	1	1.7%
good communication and working relationships with various team members. Flexibility to funding requirements, i.e.. monitoring proportionality in relation to the nature of project delivery. Overall demonstrate a clear purpose of supporting the local community and those Organisations operating within it.	1	1.7%
Support for funding with OSF, school games opportunies	1	1.7%
They have help with funding for physical improvements and also delivered in improving experiences for the local community.	1	1.7%
We have worked with both John and Anna who have been really supportive. Both always checked in sent reminders of anything that needed completing and always available at the end of an email.	1	1.7%
They have supplied all the support needed and always been clear on what was needed form us both to make the projects work well	1	1.7%
Collaboration with my club and assistance in supporting our community projects	1	1.7%
Leadership training, new connections, opening our minds to new ways of working, shared purpose of driving improvement	1	1.7%
Melisa has tried to help when ever I have asked .	1	1.7%
We worked together on our Social Prescribing Health and Wellbeing festival and had a staff member running short fitness sessions with different equipment and also had them running short football sessions.	1	1.7%
Active Cumbria have been very responsive & supportive with some of our staffing challenges	1	1.7%
Working with older adults in the community to keep them active in their homes and spread the message about empowering older adults to keep moving and think about preventative work. Active Cumbria have kept in touch with me regardless of my project finishing over 12 months a go	1	1.7%
Working together to obtain funding yo improve the rugby club facilities for local people.	1	1.7%
We have enjoyed a couple of events that we have been allowed to attend.	1	1.7%
My initial request for help with funding was responded to quickly and constructively. As we progressed our application, the assistance from Claire and others in the team was very focussed on our requirements and the help and guidance given was much more than we expected. I think we also have been able to build a mutual understanding in relation to the goals and objectives for the development of table tennis in Cumbria which should mean that we and Active Cumbria are better equipped to assist in future.	1	1.7%
We have received exvellent support from Active Cumbria	1	1.7%
We have been able to support more young people as a result of the partnership, partly due to access to funding, but also to the joint working.	1	1.7%
Aileen Grant has been extremely supportive, when problems have arisen	1	1.7%
Shared goals help organising and networking with in our safe falling program	1	1.7%
I have attended meetings with Kirsty Williamson and the SGOs for Cumbria to plan ahead for this year and have had several phone conversations with Kirsty to discuss the organisation of events.	1	1.7%
Supported with CPD opportunities Reinforcing less active children to feel like they belong	1	1.7%
Our school has been provided with opportunities to be active, some of which can be linked to our curriculum. These will be continued to be used in the longer term enabling these changes to be sustained. As a teaching Head of School, it has been challenging to keep on top of everything, but John's support, online meetings and emails ensured that everything ran smoothly. Without this strong supportive partnership, our school would not have benefitted in the same way as we have. It has been positive to be part of the recent meeting with other local schools to share ideas and next steps.	1	1.7%
<b>Total</b>	<b>58</b>	<b>100%</b>

## Answer

We have enabled a number of Active Cumbria led activities to take place in our "Places". Both in terms of workforce development, strategic development with other partners, and direct delivery to customers.	1	1.7%
Being a partner has helped both organisations work well together in many ways. Facility hire, Coaching, leadership and courses just a few reasons. There's much more...	1	1.7%
Pulling together different organisations, schools and sports clubs for the Let's Move project has led to improved networking opportunities, which will lead to more effective collaborative working. I feel that there is a greater sense of ownership regarding local issues and the ability to help amongst local organisations working collectively.	1	1.7%
Allowing me to offer my children the opportunity to be part in positive sporting festivals. Always allowing me to bring extra	1	1.7%
Assistance with funding for further training enabled me to start up a new class for adults with a variety of health challenges.	1	1.7%
New ways of allowing access to nature	1	1.7%
helped organise us to get funding to run exercise groups for our members	1	1.7%
Active Cumbria have funded the OSF project for school. We are a tiny school and funding is a real issue. There was previously a gap in what school could offer in terms of afterschool clubs, but the funding has enabled school to have the grounds mapped out for an orienteering course and to fund a TA to run and lead an Orienteering club, alongside the Headteacher. This club has improved the physical fitness of our children and we have now opened up the orienteering course to the wider community at weekends.	1	1.7%
We have supported each other with meetings, events and day to day work	1	1.7%
They connect with me through the community panels and the panels priorities	1	1.7%
Funding information to allow us to develop our activities for older people. Active Cumbria staff have provided information when requested and alerted when funding that meets our needs has been available.	1	1.7%
Have been granted funds to put on a class in Greystoke. Anna visited to talk to participants and I know is there if I need her.	1	1.7%
Good help and guidance for promoting my business	1	1.7%
Working together through age friendly south Lakeland Information sharing through newsletters Live longer better conference and subsequent training	1	1.7%
We have successfully run courses that schools need. There is a slow building of networks and schools returning to receive training and engage in CPD	1	1.7%
Access to training and support services and additional funding for development of facilities for ladies and girls cricket	1	1.7%
Over the last 12 months, our collaboration with the organisation has been instrumental in the success of our Sporting Memories sessions. Their funding allowed us to bring this initiative to life, providing a space for people to engage with sports history and share their memories. Active Cumbria's support extended beyond just financial assistance. They consistently offered valuable contacts and made thoughtful suggestions for improvement, which helped enhance the quality and impact of our sessions. Their proactive approach in connecting us with the right people and providing practical advice allowed us to refine and strengthen our delivery. The team's regular visits to our sessions, offering both moral and practical support, ensured we were always on track and had the resources needed to run successful events. Their willingness to listen to feedback and provide guidance has made a significant difference in the smooth delivery of the sessions.	1	1.7%
Inclusive sport, teacher training	1	1.7%
Clare Paling has not just given us lots of constructive advice and guidance she has pointed the way forward for us to assess funding to fully refurbish our shower area to fully serve all genders at the club	1	1.7%
I personally have regular catch up meetings with Cameron which are always extremely beneficial, and then the work in Workington through the Riverside Housing Funding has been a big success.	1	1.7%
In the last 12 months we have been successful in our most recent application and I felt supported every step of the way. Once we found out that the application has been successful the support and guidance has continued, for example a teams meeting and planned meetings for the future. I feel that Active Cumbria will be a huge support to our organisation throughout the delivery of our project.	1	1.7%
Finished a project ensuring some sustainability	1	1.7%
I have only been in place for 8 months and Cameron made contact and pointed me in the right direction. The Place Expansion groups created networking opportunities and that is when the fun began. I met Trudy (adults With additional needs) I gained a grant for £10,500 from Sport England and now we deliver activities for 4 hours a week to Trudy's guys. This project has only started and already they have been our Ladies Rugby Teams Mascots at our first home game.	1	1.7%
Attending the various place based expansion meetings and training. Growing my own local network	1	1.7%
<b>Total</b>	<b>58</b>	<b>100%</b>

### Answer

Supporting and encouraging more children and young people to take part in physical activity. Cumbria School Games events, CPD, network meetings.	1	1.7%
Have enjoyed our sessions where we have touched base over my project. Its great to get a fresh set of eyes on and to be able to bounce ideas with. Initial meetings at project start is also very informative and sets the tone for working together.	1	1.7%
Involvement of Bruce in the Social Prescribing Steering group, representing the voice of the sports and activity sector. Brampton and Longtown ICC collaboration with Aileen and Anna to work towards common goals, setting up session with GP practice. Event re: Healthy Aging	1	1.7%
I have attended multiple courses. I identified a need for some gym training in the area and Kirsty worked to bring that to us. Support from Kirsty with supplying data and various paperwork in relation to the Opening Schools' Facilities funding.	1	1.7%
- OSF project - swimming pool - School sport events and activities	1	1.7%
More involvement from organisations across the board.	1	1.7%
Active Cumbria partner with us each year for our annual Social Prescribing Wellbeing Festival, they are always really supportive and collaborative in the planning stages and on the actual day.	1	1.7%
<b>Total</b>	<b>58</b>	<b>100%</b>

## 11. Describe what needs collective improvement in how we work together moving forward?

### Answer

Feel as an novice organiser of active classes perhaps more advise could be given at grass roots to folk like us who have no involvement with exercise groups or classes .Active cumbria team did come initially to do a presentation on live longer better --perhaps there should be follow up with a group be encourage what has started to continue --just attend an exercise class to give a little talk .	1	2%
Whilst I feel I have a good rapport with Kirsty, I have struggled to build a relationship with the SGOs and to work with them to promote the development of SEND Inclusion in their areas. They may be doing this but if they are I am not aware of what they are doing and this is something that I need to sort out going forward.	1	2%
Ensuring sustainable delivery of school games. The school has made decision to make SGO redundant, in the local area we need to ensure young people do not miss out on opportunities.	1	2%
It works well	1	2%
Try to get as many different organisations/volunteers involved in the project. Keep impact at the heart. Ensure the money needs to be spent on the people/area of those who are most in need.	1	2%
Just keep going.	1	2%
More open conversations, I feel trust has to be reestablished	1	2%
To avoid duplication of effort with governing bodies in relation to core training for volunteers	1	2%
How do we get more people moving?	1	2%
Keep continuity with ICC's	1	2%
We should have had multiple staff there as with having just the one they only had short breaks off from running the different sessions.	1	2%
Considering how we support colleagues to travel to venues for CPD and engage help them to see the value in taking time from school to attend.	1	2%
I could do with help on how best to promote my business on social media	1	2%
We need to embed the enthusiasm and initiative through all collaborating organisations and manifest the change.	1	2%
<b>Total</b>	<b>51</b>	<b>100%</b>

## Answer

Moving forward, one area that could benefit from improvement is strengthening the hospice's presence in more socioeconomically challenged areas. To ensure we reach individuals from all backgrounds, we could focus on engaging with communities that may experience challenges when accessing services. This would require more targeted outreach and community engagement events to raise awareness and build connections within these areas. Additionally, we should place a greater emphasis on engaging with other marginalised groups. Encouraging people from the dementia community to join our DEEP (Dementia Engagement and Empowerment Project) groups will allow us to create a more inclusive environment where participants can actively contribute to shaping the services we offer. By incorporating their feedback, we can ensure our offerings are better suited to the needs of the community and create services that truly resonate with them. Overall, fostering greater community engagement, particularly in underserved areas, and ensuring that individuals from marginalised groups have access to our dementia groups will be key to improving how we work together moving forward.	1	2%
Continue building upon the positive working relationship built to date. Hopefully as part of the "Let's Move" place based work in West Cumbria.	1	2%
Nothing needs improvement from my perspective.	1	2%
Nothing I can think of!	1	2%
More funding to allow Active Cumbria to do even more	1	2%
Any attempt by funding bodies to lump Barrow in statistically with the rest of WAF. That's not AC's fault btw!	1	2%
We can both improve the way we promote getting all ages involved in recreation to physical activity in Cumberland and beyond	1	2%
It would be helpful to have an insight into what Active Cumbria's targets are for children and young people across Carlisle and Cumbria. To see if we could work together on some projects. to get more people involved.	1	2%
Offer alternatives for sports and gather pupil voice for this	1	2%
Being able to access funds to continue our work	1	2%
More weekend and evening opportunities would benefit our clients.	1	2%
I cannot fault the support I have received from Anna Larsen and Kirsty Williamson with the OSF project. Anna supported with the funding application and she visited our school to see the impact the funding was having on our children and families.	1	2%
Can't think of anything off the top of my head as our aims and goals align together.	1	2%
As previously noted, I believe we could achieve more together. This is not a criticism, more a development opportunity. We have so much joined up thinking and we have common goals, we need to formalise this and work closer together.	1	2%
we are working out how we might collaborate more effectively	1	2%
there could be an opportunity for Active Cumbria/Travel Actively team to bolt onto some of the events other departments are organising. Its not always about the footfall but to be seen	1	2%
Continue to work as we are no improvement needed	1	2%
We need to carry on promoting Active Start to other areas as everyone who comes across it rates it very highly.	1	2%
A bit less structure of what the money could be spend on i.e. no permanent structures or flooring.	1	2%
nothing that I can think of at the moment.	1	2%
Just keeping touch, which you do already, I think the conference for healthy ageing was a great way to bring people together who are working in that older adult sector. It can only improve the more we keep communicating and talking about what is going on in the community.	1	2%
The only thing that I feel needs improvement is the way data is collected on the users of the project but I understand that this in some way out of the hands of local office.	1	2%
Develop SGOs together, further teacher training opportunities	1	2%
Although I was not involved I think there were a couple of small issues around the OSF work, which was fine, but there could have been potentially better partnership working there which didn't entirely happen.	1	2%
The strength of the partnership work with Cumberland council is a joy to see. This is integral to using shared resources to deliver common objectives	1	2%
More sessions and joint advertising	1	2%
Taking into consideration the extremely low ethnic diversity in the South Lakes when deciding if an organization is ethnically diverse enough. Absolutely nothing anyone can do to just tick boxes to meet funding criteria if no ethnic minorities choose to live in the area. We welcome EVERY single person to our club, and so organizations should not be penalised for having few or no members from certain ethnic groups.	1	2%
<b>Total</b>	<b>51</b>	<b>100%</b>

**Answer**

feel we do need your team to give little talk to explain again importance of live longer better to our members again	1	2%
Maybe helping us find appropriate venues to provide activities for adults with additional needs or Young adults. This could also broaden our reach.	1	2%
Nothing that we can think of	1	2%
Sharing of information - always room for this. Collaboration - more open working for funding bids and to deliver activities	1	2%
Time	1	2%
I think this works as well as it can, but I do have difficulty in attending myself as I teach most of the time, and I understand it is difficult to find a time where everyone is available. The Teams meetings help, as it is easier to attend these, or part of these than the ones in person. I am not sure how this could be improved as it is dependent on everyone's capacity which varies.	1	2%
- Rethink of Walk to School type initiatives to place greater emphasis on the smaller adjustments families can make to their routines and lifestyle.	1	2%
I can't think of anything so far that I feel needs improvement.	1	2%
More opportunities to work together in partnership from the outset of funded opportunities. More consultation regarding strategies and working together for the benefit of our combined community. More transparency over costs/ outgoings.	1	2%
No requirements on this item. I hope we will maintain contacts going forward.	1	2%
<b>Total</b>	<b>51</b>	<b>100%</b>

## 12. What do you value most about working with Active Cumbria?

**Answer**

Friendship, trust and professionalism	1	1.8%
I don't feel iCan is involved enough at a strategic level. I am not sure for example why someone from iCan was not invited to present at the recent ageing well event, considering we have been working with the over 60's for 18 years and have a plethora of experience in this field?	1	1.8%
Support from Active Cumbria staff for our provision and looking at new opportunities.	1	1.8%
We both work for the benefit of a falling local residential population.	1	1.8%
Good people with strong relations. If we have been given or seeking an objective there are a very good resource for assistance.	1	1.8%
- Expert advice and guidance	1	1.8%
Sharing of information, enthusiasm around working in community areas with the local residents and young people within there, vision for how we can potentially look to do more and support more people.	1	1.8%
New opportunities on how to do my work and the training that was provided for professional development	1	1.8%
The friendly staff, the offer of help and support at all times	1	1.8%
The impact it has had on the children's physical and mental well-being. We were lucky enough to have a gym installed and this has definitely been the biggest hit.	1	1.8%
The additional services they bring to the area and council	1	1.8%
The opportunity to make a difference in my own area.	1	1.8%
The impact it has in the youth in our area is great	1	1.8%
Their enthusiasm and positivity	1	1.8%
The positive, helpful working relationships.	1	1.8%
Funds to set up a new class.	1	1.8%
The professional advice and support provided. Schools and Active Cumbria have a common aim and this is to improve children's fitness and engage with the wider community. Our school is rurally deprived and being able to offer physical activities in the community, on the school grounds, has been well received by all stakeholders. This would not have been possible without the support of Active Cumbria.	1	1.8%
Trusted partners, supportive proactive engagement and collaborative working.	1	1.8%
The support available to help provide opportunities to be active and improve health and wellbeing	1	1.8%
<b>Total</b>	<b>57</b>	<b>100%</b>

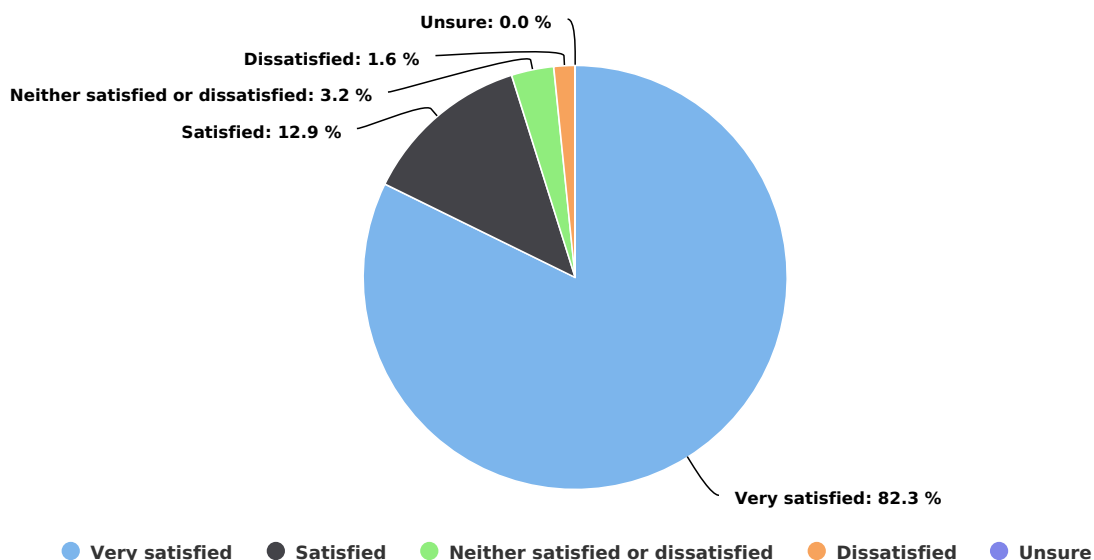
**Answer**

The team listened to our requests and supports us with advice and feedback	1	1.8%
helpful contact	1	1.8%
Active Cumbria have a Superb Team, both in terms of Management, but also in Delivery. They have a genuine desire to improve the health and wellbeing of the people of Cumbria. I feel I can raise issues and seek advice to the right person and always get a constructive response.	1	1.8%
The support shown by the team and their enthusiasm to see your project succeed.	1	1.8%
The relationship we have with the team.	1	1.8%
Committed and passionate people who are aligned with our mission	1	1.8%
The support and enthusiasm, as well at the newsletters from Clare Paling and team. Anna Larden is a great support and nothing seems to be a problem, she is always there to listen and happy to share	1	1.8%
Making lives better. Making a difference and sharing the journey with like-minded people who want to make a difference and are willing to lead on the change.	1	1.8%
The aim of providing better community incentives for our community.,	1	1.8%
The opportunities that they give to students with SEND to take part in Inclusive Festivals and the support they give to me to host some of these.	1	1.8%
Networking. Flexibility.	1	1.8%
Everyone is extremely supportive and approachable	1	1.8%
The opportunities it facilitates.	1	1.8%
The team Absolute stars ☺	1	1.8%
the opportunities of what we can do working together and the communication	1	1.8%
The people that front it Cameron, John and Richard as they know their stuff. They are passionate about making a difference and they are enthusiastic and willing to help.	1	1.8%
The support is invaluable	1	1.8%
Support	1	1.8%
facilitated engagement with other relevant Organisations, which greatly helped us when starting delivery in a new area. Linking in relevant opportunities that would benefit us as an Organisation and our Stakeholders.	1	1.8%
Their speedy decision and support.	1	1.8%
Knowing that if we need any advice, support or funding it is there if we need it. We have served the local community for 150 years.	1	1.8%
The honesty, challenge, support and collaboration.	1	1.8%
What we value most about working with this organisation is their unwavering support and commitment to our project. From the very beginning, they've been incredibly proactive, offering not just funding but also valuable advice, resources, and contacts that have been crucial to the success of our Sporting Memories sessions. Their team, have been hands-on and genuinely invested in our progress. Their collaborative spirit and focus on making a positive, lasting impact make them an exceptional partner, and it's been a privilege to work alongside an organisation that is so committed to making a difference.	1	1.8%
It's always a positive, supportive and helpful response when working in partnership	1	1.8%
The relationships and ease in which these have developed from individuals and organisations having a shared goal	1	1.8%
I feel that our organisation is well supported. I feel that it is a partnership and that the staff at Active Cumbria really care about the grants that they give out and the projects and organisations that they are supporting.	1	1.8%
Belief they are doing the best for the program pointing us in the right direction	1	1.8%
I appreciate that they are willing to run the sessions to the best of their ability, and the staff are always happy to learn and accommodate for the different demographics that they are dealing with on the day.	1	1.8%
The partnership approach and willingness to be part of collaborative action. The ethos of people who work there.	1	1.8%
Support the local and wider communities in Cumberland covering all areas of Sport form Grass roots to elite.	1	1.8%
Advice and support	1	1.8%
That it is not a faceless organisation. I feel that I can pick up a phone and call or email any of the Active Cumbria staff and they know me and my organisation and will do their best to help or advise.	1	1.8%
The quality of the support offered and given. Very impressive.	1	1.8%
working together means we are able to offer far more than our service would be able to without Active Cumbria's input	1	1.8%
<b>Total</b>	<b>57</b>	<b>100%</b>

**Answer**

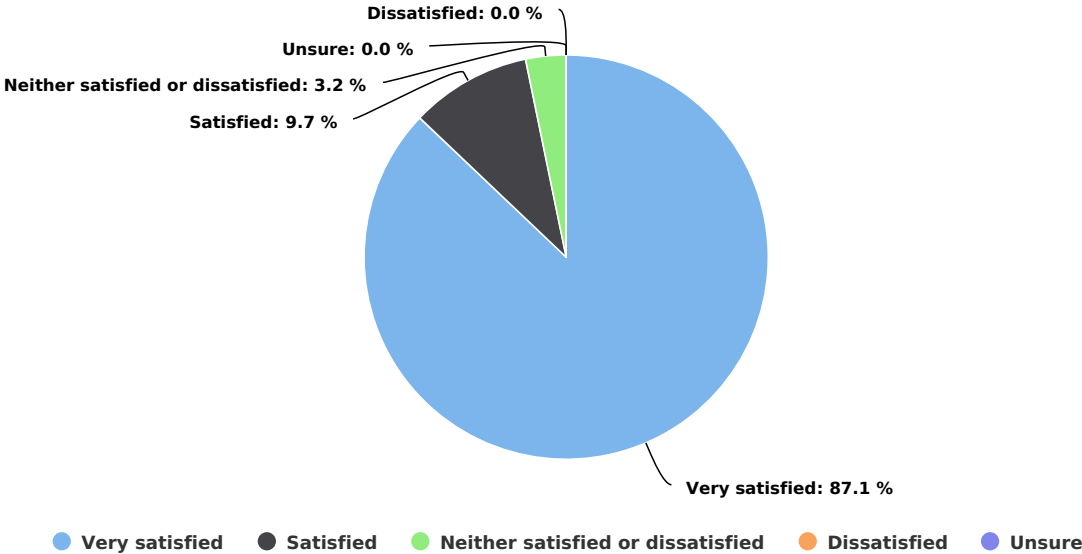
How supportive and available they are	1	1.8%
At grass roots we need support and education. --leaflets or a small short presentation perhaps a meet up session with another active group very local .	1	1.8%
Support and inspiration	1	1.8%
Staff are all passionate about making a change.	1	1.8%
<b>Total</b>	<b>57</b>	<b>100%</b>

### 13. How would you rate the quality of the support and advice provided by Active Cumbria?



Answer	#	%
Very satisfied	51	82.3%
Satisfied	8	12.9%
Neither satisfied or dissatisfied	2	3.2%
Dissatisfied	1	1.6%
Unsure	0	0%
<b>Total</b>	<b>62</b>	<b>100%</b>
Skipped	2	3.13%

# 14. How would you rate your satisfaction with the professionalism and helpfulness of Active Cumbria staff?



Answer	#	%
Very satisfied	54	87.1%
Satisfied	6	9.7%
Neither satisfied or dissatisfied	2	3.2%
Dissatisfied	0	0%
Unsure	0	0%
Total	62	100%
Skipped	2	3.13%