

Active Cumbria Partner Survey Report 2020

Please provide the following information

We encourage you to provide your contact details to help continue our discussions on how we work together.

	Response total
Name	<u>35</u>
Email Address	<u>35</u>
Organisation	<u>35</u>
Job Title	<u>35</u>

Statistics based on 35 respondents;

Please tick one box that best describes you or the organisation you represent:

	Response percent	Response total
Arts partner	0%	0
Charity	16.67%	<u>6</u>
Community safety partner	0%	0
Community sports club	8.33%	<u>3</u>
County governing body of sport or association	2.78%	<u>1</u>
Economic regeneration partner	0%	0
Facility / Leisure operator	0%	0
Health partner	11.11%	<u>4</u>
Higher / Further Education	2.78%	<u>1</u>
Local authority - leisure / sport service	5.56%	<u>2</u>
Local authority - other service	22.22%	<u>8</u>
National governing body of sport (NGB)	2.78%	<u>1</u>
National sports agency	0%	0
Other community group / association	8.33%	<u>3</u>
Other private sector partner	0%	0
Private coaching company	0%	0
Professional sports club	0%	0
School Sport	8.33%	<u>3</u>
Skills / training partner	0%	0
Tourism partner	0%	0
Transport partner	0%	0
Uniform group	0%	0
Volunteering partner (e.g. volunteer centre)	0%	0
Youth club	2.78%	<u>1</u>
Other (please specify below)	8.33%	<u>3</u>

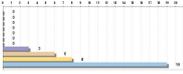
Statistics based on 36 respondents;

Please give further details of the organisation that you represent.

		Response total
		11

Statistics based on 11 respondents;

How likely is it that you would recommend the Active Partnership to a friend or colleague? (with 0 being 'not at all likely' and 10 'extremely likely')

0	1	2	3	4	5	6	7	8	9	10		Response total
0% (0)	8.33% (3)	16.67% (6)	22.22% (8)	52.78% (19)		36						

Statistics based on 36 respondents;

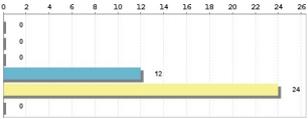
Net Promoter Score - 75.00%

Please briefly describe the main reason why you have given the score above.

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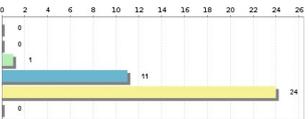
Statistics based on 30 respondents;

To what extent do the following describe your work with the Active Partnership?

	Strongly disagree 	Disagree 	Neither disagree nor agree 	Agree 	Strongly agree 	Don't know 		Response total
There is trust and respect for each other	0% (0)	0% (0)	0% (0)	13.89% (5)	86.11% (31)	0% (0)		36
We have a clear shared purpose for why we work together	0% (0)	0% (0)	0% (0)	33.33% (12)	66.67% (24)	0% (0)		36

Statistics based on 36 respondents;

To what extent has working with the Active Partnership had a positive impact on;

	Very Negatively 	Negatively 	Neither negatively nor positively 	Positively 	Very Positively 	N/A 		Response total
My organisation	0% (0)	0% (0)	2.78% (1)	30.56% (11)	66.67% (24)	0% (0)		36

Statistics based on 36 respondents;

Describe what has gone well in working together over the last 12 months?

		Response total
#	Responses	
1	Reframing competition Regular zoom meetings	
2	Becoming more aware of AC offer via Children and families Locality partnership group	
3	the support for my walking group by promoting it through the pass on your passion video	
4	Great to have a team member working from our building; allows shared discussion of separate and mutual work which is great for building knowledge and stimulating ideas	
5	We have now formed strategic links to the partnership and it has a 'voice' at our multi agency Integrated Care Partnership	
6	Active Cumbria are part of work with the Childrens Trust Board and are keen to support making improvements for children. they regularly attend the meetings which is expected and are generally positive	
7	Quick to respond to inquiries, quick to help with grant application forms, flexible, helpful,, friendly	
8	some competition- which from our side has not been necessary Not also clear on partnership funding opportunities. We often get left behind and not advised about partnering opportunities	
9	I only started in post with Carlisle City Council in November 2020, however I have received great support from Aileen Grant when working on joint projects together.	
10	the support provided to groups and organisations locally and advice helping them with the response to Covid. also the work supporting the development of the LCWIP and active travel work in the borough. the officer has helped to ensure that the different strands are joined up and supported engagement	
11	We have been given support to restart our walk groups - very cautiously and safely - after the first lockdown.	
12	Despite the restrictions of Covid, we've been able to work together on the Cumbria Sports Awards and delivered them in a different but still very successful way.	
13	We have had some good meetings and figured out a common direction.	
14	We have begun to more clearly see collective strategic opportunities to improve sport and physical activity levels across Carlisle.	
15	Being able to set up a new project to help the community	
16	They have supported the set up TOP Cumbria and been the driving force for the set up and TOP as well as support for the development officer.	
17	Funding has been received allowing us to continue supporting some disadvantaged young people.	
18	We have shared marketing material and supported each other with programmes and initiatives. We have received some funding for specific projects and have attended some training provided by them as well.	
19	We haven't work very much together over the last 12 Months	
20	We had just started to develop some closer working practices, increased communication and information sharing prior to the impact of Covid in 2020.	
21	Working together on the Healthy Families Cumbria Pledge, supportive of each others projects e.g Active Start,	
22	Being able to access funding quickly to send equipment out to clients quickly . The turn around on the application was very quick so we were able to maximise the most of the schools summer holiday .	
23	Difficult in the last 12 months due to the Coronavirus Pandemic - However the Active Partnership have reached out to ALL sports clubs to identify their issues surrounding the pandemic and gained some valuable data as a consequence. Shared generic information aligns with our findings and we are able to offer a more targeted level of support over a few areas rather than trying to offer everything.	
24	It has been a very different 12 months, working together with shared goals	
25	Drawing in essential key partner organisation on a local level. Providing essential links with key individuals. hosting meetings. assisting in the recruitment of a Local Outdoor Activities Development Officer	
26	We have trained 22 representatives across emergency county and purchased through them essential Activate equipment which we had a development programme ready in March 2020, delayed by Covid19	
28	The re development project of refurbishing 6 redundant tennis courts to provide a tennis hub for the club and community. Active Cumbria gave us great support and advice. We have also worked with Emma to discuss our unique multi sports facility and identify ways to improve the facilities.	
29	Developed partnerships, relationships built, communities supported.	
30	delivering a growing number of health walks across Cumbria partnership approach Active Cumbria staff were very helpful in making a series of videos with us	
31	As a media organisation we were able to get involved in an area that may not have been immediately obvious. In the current pandemic this meant we could create video that was viewed thousands of times and were also able to get local training instructors working together and thinking about new ways of delivering their training using digital	
32	We haven't worked together over the last 12 months probably due to COVID-19.	
33	We have had many useful planning and sharing sessions	
34	Sharing communications, input into our County Partnership Agreement with the NGB	
35	Guest speaker input in particular over the last twelve months. Previously we've also accessed grants for student events as part of a third year module, had representation on the board (Tim Barry) and had students access placement opportunities.	
36	working collaboratively to enhance opportunities for young people with SEND, supporting schools with inclusive practice, ensuring School Games has an inclusive offer	

35

Describe what needs collective improvement in how you work together moving forward?

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What do you value most about working with the Active Partnership?

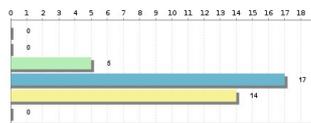
#	Responses	Response total
1	Their friendly and open approach.	35
2	Can Do attitude and passion for their offer	
3	that the team understand each members areas and are always happy to involve us in any new ideas	
4	Open minded approach; possibilities for collaboration	
5	There enthusiasm to develop physical activity as a wider support for health and well being and they are very informed and innovative about how links can be created	
6	Their ease to work with and how positive they are	
7	Friendly, accessible, helpful, flexible	
8	Connections, expertise and the social media side of the partnership	
9	Being able to work in partnership to achieve shared goals and objectives.	
10	the skills and knowledge provided	
11	The shared vision for improved wellbeing for our communities, however that might manifest, with links to people we made (initial!) contact with face-to-face. Also good to draw on support from individuals with a positive and inspiring outlook.	
12	Promoting sport and activity is really important to society as a whole, so being able to partner Active Cumbria and work together at highlighting what's happening locally is terrific.	
13	All of the resources, constant communication with up dates, and what they are offering to help schools and partnerships.	
14	The enthusiasm, knowledge and passion for partnership working.	
15	A strong relationship with Richard Metcalf, we share the same passion to engage the whole community and help get people more active	
16	The level of support available and the networks they have created.	
17	A regular supply of information and good support from the local manager	
18	The personal working relationships we have staff members.	
19	Access to information from a National level	
20	Staff have always been approachable and open	
21	Supports our early years work in keeping children active and helping them achieve important developmental milestones, Also helps us to support families of young children in helping their children to be active and meet the CMO guidelines.	
22	The ability to access support / funding for our client base which is outside our normal remit (mental health , safety and emotional wellbeing) . We were able to help our clients and their families to become more active and enjoy their time together . Mood follows action , therefore if you can move (play with your children) , improvement in mood should be an expected outcome .	
23	Friendships, expertise, trust in delivery and shared goals.	
24	Postive attitude and approach, clear direction	
25	We have a similar set of local goals and values. Their strong local network and knowledge	
26	Their knowledgeable, inclusive, enthusiastic support of what we are doing.	
28	We value the overall support and encouragement. Knowledge of local sports and the networking which Active Cumbria provides is very important.	
29	The team are wonderful, innovative, very enthusiastic - great to work with.	
30	good communication, good relationship, honesty, can-do approach	
31	The ongoing discussion and willingness to explore new ideas	
32	Shared understanding of what we're both trying to achieve by increasing opportunities and participation in physical activity and health and well being activities.	
33	Openness to ideas and willingness to help	
34	Help in reaching a wider audience	
35	Helpful, supportive, always willing to be involved wherever practically possible.	
36	working collaboratively to enhance opportunities for young people with SEND, supporting schools with inclusive practice, ensuring School Games has an inclusive offer	

Statistics based on 35 respondents;

Please rate your level of agreement with the following statement:

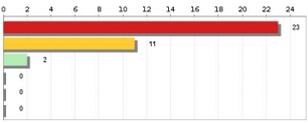
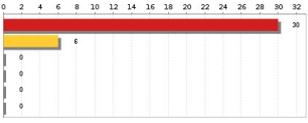
The Active Partnership has provided adequate support to address your needs during the Covid-19 pandemic?

Strongly disagree	Disagree	Neither disagree nor agree	Agree	Strongly agree	Don't know	Response total
0% (0)	0% (0)	13.89% (5)	47.22% (17)	38.89% (14)	0% (0)	36



Statistics based on 36 respondents;

How would you rate the following in relation to Active Cumbria:

	Very satisfied 	Satisfied 	Neither satisfied nor dissatisfied 	Dissatisfied 	Very dissatisfied 	Don't know 		Response total
The quality of the support and advice given	63.89% (23)	30.56% (11)	5.56% (2)	0% (0)	0% (0)	0% (0)		36
Satisfaction with the professionalism and helpfulness of staff	83.33% (30)	16.67% (6)	0% (0)	0% (0)	0% (0)	0% (0)		36

Statistics based on 36 respondents;